

Requests about Team Leader

Question: We would kindly ask you to confirm if it is acceptable to propose a Team Leader with Master degree in Computer Engineering with more than 8 years' experience on the project management and similar Development Software (in PHP, MySQL, SQL Server, .Net Framework, ASP.NET MVC, ASP.NET MVC API etc.), which is also certified on Project Management by CompTIA Project+ and other Microsoft certifications for this position?

Or, is acceptable to propose as a Team Leader a PhD in Electrical Engineering and Information Technology with more than 22 years of experience in similar fields and which is certified in Microsoft for the MS .NET Framework with MS Visual c#?

Answer: Please check the specification for the level of education, and for the certification minimum requirements are as follows: Microsoft Certified Solution Developer, or if the offer is submitted with PHP similar certification (acceptable is Zend Certified Engineer); (CompTIA Project+ is not the same as MCSD or ZCE).

In RFP, at Tasks and Activities of the consultant(s) - Bug Fixing – an Experts Report is mentioned

Question: Can we get the report so we can determine the amount of work needed to address these bugs?

Answer: The winning EO will be delivered expert report on the fields were bug fixing is required, for now please refer to the Key Deliverables on the document.

Question: If a new system is to be developed, what do you mean by bug fixing (4 days in financial offer)?

Answer: The days allocated for this activity may be replaced for other required activities. This activity will depend on the necessity.

In RFP, at Tasks and Activities of the consultant(s) - Adding new areas

Question: What do areas consist of?

Answer: Areas are “categories” of interest that MLGA monitors performance for, so currently MLGA monitors about 14 different areas of interest, and currently the implementation is done in a static fashion, this needs to be changed by providing a dynamic implementation to allow MLGA to add as many areas they required, or to deactivate them in the future if required. Areas consist of Indicators/pointers for which data collection is required.

Question: Are they modules that will consist of form data (new input forms)?

Answer: Yes, definition of new pointers required data input, registration of new users requires data inputs, grand performance module requires pointers and so on.

Question: Which areas have been removed and which will be added?

In RFP, at Tasks and Activities of the consultant(s) - Adding New Pointers/Indicators

Question: Which indicators have been removed and which added?

Answer: The question is really on the ability to allow adding and removing as many new pointers as required, in a dynamical way.

Question: IN RFP, at Tasks and Activities of the consultant(s) - Adding new users

Answer: Consultant should provide a module where new users are easily mapped to PMS roles, this module should reflect all users of MLGA and allow the administrator to map this user to certain role/roles of PMS.

Question: Is current Active Directory (LDAP) exposed online in order to be reached by other systems such as the one we are to develop?

Answer: MLGA's IT will support on allowing you to access the LDAP.

If there will be any kind of migration from legacy systems:

Question: Can you provide more information about the data to be migrated?

Answer: Data from 2018 and 2019 that is collected via existing PMS should be migrated to the upgraded system.

Question: Is there data in the current system (legacy) and should it be migrated to the new structure?

Question: Are there any data outside of the system (legacy) such as other systems that needs to be migrated in the new system?

Answer: No besides existing PMS data there's nothing outside that needs to be migrated, this will include users as well.

Question: Is all the data to be migrated of the same standardized format, i.e. excel, and is it same for all municipalities?

Answer: Data is in the PMS database, in a relational database.

Question: In RFP, at CVs to be submitted, for the developers is written: "Additional experience for all three CV will be considered as asset". There are a variety of technologies listed.

Answer: Please refer to the technologies that the system is developed and the qualification of developers required.

Question: Do you have a preferred technology (e.g. .NET with MSSQL, PHP with mySQL etc.) for the system?

Question: Are we allowed to propose the technology, or we are bound to the existing technology of the current system?

Answer: Preferred is Microsoft, but if you propose other technology that meets the requirements it will be accepted!

Development of PMS Electronic system - Objectives

As base will be the old system, with the possibility for a new design of the application using the latest technology, for example Microsoft development frameworks ASP.Net MVC or ASP.Net Core MVC



Question: Do you have any preferred technology such as ASP.Net MVC or ASP.NET Core MVC, or it is our decision to propose the technology?

Answer: Preferred is ASP.Net MVC or ASP.NET Core MVC, but if you propose other similar technology that meets the requirements it will be accepted!

The database should be designed for SQL SERVER;

Question: Can you be more specific in the case of the database; does it mean that you prefer MS SQL Server to be used in case .Net technology will be used for development?

-The application will ensure not to have previous deficiencies

Question: Have you identified all the previous deficiencies? If so, are there any documents that describe all these cases?

Question: What is meant with "New model of system operating" (item in financial offer, 4 days)

Question: What is meant with "Integrate working instruction into system" (item in financial offer, 4 days)

Question: If a new system is to be developed - what is meant with "Data validations" (item in financial offer, 3 days)

Answer: Yes, in case of .Net, please use MS SQL Server. Deficiencies are known and will be provided to the awarded company. New model is the drafted proposal for the design of the newly suggested solution. Working instruction are the instruction displayed to the user. On any insert and update of the data through the system we have foreseen to validate the data and inform the user before submitting to the system.

Trainings

Question: Will training sessions be held for each municipality or can they be held together for many municipalities at once?

Answer: Trainings will be held on groups of about 25 people, and may include one or more municipalities.

Question: How many trainings are to be held?

Answer: About 10 groups of trainings or less will do.

Question: Will the trainings be held in Prishtina?

Answer: Yes, trainings will be held in Prishtina.

Question: Could you send us the specifications for the Municipal Performance Grant Module?

Answer: Yes, it will be attached.

Financial Offer

Question: Can we add items in the Financial Offer template, for example all the extra Development?

Answer: It is recommended to summarize as described on the table, however you may add extra lines within

Question: We presume that the working days inserted on the Financial Offer template are just an example? Or are they your evaluation for the time needed?

Answer: Number of consulting days are an estimation of the workload, it's not just an example. However, you are free to do your own calculations.

10.1 Eligibility criteria

1. Key Personnel - CV(s)(with documentary evidence)- Part 1-Term of References (ToR)

Question: Are we correct in presuming that the documentary evidence you refer to is and/or means; evidence for qualifications/education (degrees and training certificates)? If there is a need of documentary evidence for other 'items' in the CV, please specify which 'items' and what would be considered as satisfactory evidence.

The weighting of the criteria for evaluation of technical and financial offers are as follows:

...Team leader 10

1 Key experts - Software Developer 6

2 Key experts - Software Developer 4...

Question: Concerning the Key Experts, as mentioned in the RFP (1 Key Experts and 2 Key Experts), are we to provide CVs for 2 Key experts or 3 Key experts in addition to the Team Leader CV?

Answer: Please read the documentation it says: Key Expert 1, and Key Expert 2 (and not Key Experts).

You will need in total 3 CV's (1 one for the Team Leader, and 2 CV's for the experts).

Question: As per "Request for Proposal (RFP)" document - page 2 as well as page 19 the timeframe is described as July 2020 - December 2021 while on page 18 as well as on the table on page 19 and in "PART 2 - FINANCIAL OFFER" document - maintenance alone is described as a 2-year process. If we take into account the time allocated on developing the new modules, upgrading the actual system and fixing bugs which is 60 work days and the 2 years' maintenance this would yield a deadline closer to September or October 2022. Could you please, more specifically clarify the timeframe of the project.

Answer: The time-frame Jul 2020 – Dec 2021 is related only to DEMOS project. The company should provide 2-year maintenance, regardless of DEMOS time-frame.

2. As per "Request for Proposal (RFP)" document - page 13 an expert's findings report is mentioned. We have not received the specified document. Could you please send the report?

Answer: The winning EO will be delivered expert report on the fields where bug fixing is required, for now please refer to the Key Deliverables on the document.